

FAQ about EC/Document View

1. *EC/Document details are not in readable format (Letters are shown as junk). Why?*

Ans: Please download the "TAB_Reginet" Tamil Font given in EC View page. Instructions also given as download in the same page for installing the font in your computer.

2. *How to type Survey and Subdivision Number? (Eg., 1/1A)*

Ans: Please type "1" in Survey Number column and "1A" in Subdivision column for the given example 1/1A.

3. *I have multiple survey numbers in my registered document. How can I type? (Eg., 1/1PART, 546/2, 789/2A1)*

Ans: Please type "1" in Survey Number column and "1PART" in Sub Division column. After entering, you will get new row to type next survey number and subdivision number. You can enter all the Survey Number in a similar manner.

4. *How many survey numbers can be searched at a time?*

Ans : Maximum of 10 survey numbers for one search.

5. *Why I am not able to get EC/Document details from 01/01/1987 for all Sub Registrar Offices?*

Ans: If the Sub Registrar Office has been opened after 01/01/1987, the details will be available only from the date of opening.

6. *How can I know data available period for a particular Sub Registrar Office?*

Ans: Please click "Click here to know data available period" link to know the available period

7. *Why I am getting ID instead of getting EC/Document details immediately?*

Ans: If the given Survey Numbers and period of search produces more than 200 property transactions, you will get ID. In this case, you can split the search duration (reducing number of years) and can make simple search and get EC immediately.

8. *What should I do with the given ID for my search?*

Ans: Please enter the given ID in the space provided in the download link after the duration provided by the site. You will get EC as downloadable.

9. *I forget to note my search ID. What should I do?*

Ans: You can make a new search.

10. I searched 3 days back and the web site gave me an ID and I noted my search ID. If I put that ID for search, I am not able to get the EC details. What should I do?

Ans: Your search ID will be valid upto 48 hours from the time of search. Then, it becomes invalid. Please try new search.

11. Why I am getting “No Transaction found for the given details” after my EC search?

Ans: It is implied that no encumbrances are found for the given period.

12. My transaction (Document) is not found in the EC details, Why?

Ans: Please enter your document number and year in document search details provided in the same page and get the details. Please make new EC search entering the correct details provided in the document search. Then you will get your property transaction in the EC.

13. Why my name is not reflecting in the EC details?

Ans: EC details are given to you based on the inputs provided by you. If any transaction happened during that period, your name will come against the particular document number.

14. Downloaded EC / Document details are not opening. Why?

Ans: Pl. download Adobe Reader from the given link provided in our page to view PDF.

15. How to know the zone and district details of my property?

Ans: Please go to “Know your jurisdiction” link provided in the home page and search with your village name to know zone and district of your property.

16. For further clarification about the downloaded details whom should I contact?

Ans: You can see contact details at the bottom of downloaded Encumbrance details with respect to your property.